

## Did You Do Your Homework?

### **INSURANCE?**

Does the landscape contractor carry insurance? You can be liable for damages to people and property. Landscapers who are not bonded are not able to collect deposits for signed contract projects.

### **MEMBERSHIPS?**

Membership indicates that the landscaper agrees to abide by a code of ethics/standards.

### **LICENCES?**

Does the landscaper meet the City of Calgary license requirements? If they don't they are not able to obtain construction permits.

### **COMMUNICATION?**

Does the landscaper understand all your landscaping wants/needs? Drawings. Documents. Pictures.

### **ACCESSIBILITY?**

How open and easily reached is the contractor? Will they be available at all times to handle your questions/concerns?

### **STAFF?**

What is the skill level and area of expertise of their employees? Do they Sub Contract?

### **WARRANTIES?**

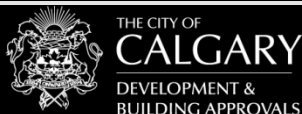
Does the contractor stand by their work? Do they guarantee it in writing?

### **LOWEST BID?**

Don't assume that the lowest bid is the best deal.

### **COMPANY PROFILE?**

How long has the company been in business? Do they have references? Are there pictures of previous projects? Is the contractor capable of providing the service that is required? Can they provide realistic and reliable start/finish completion dates? Does the contractor seem honest and forthright?



calgary.ca call 3-1-1

**BEFORE you commit,  
make sure they're legit.**

**Call 3-1-1  
before  
you hire a  
contractor.**

Avoid • Damage to your home • Poor quality work • Unsafe worksite • Work which does not meet building code • Disappearing before you can take civil action against the work • Leaving you with the cost of removal or upgrading sub-standard work



Only business of good record, with no unanswered or unresolved complaints, and who are properly licensed are approved for accreditation.



WCB-Alberta provides the only insurance that offers protection from lawsuit for all parties covered by WCB